

TSSS Conference 2017 Booking Information

The TSSS 17th Annual Conference will take place over the weekend of 6th to 8th October 2017 at Park Hall Hotel, Park Hall Road, Charnock Richard, Chorley, Lancashire, PR7 5LP. Details of this 3* hotel can be found at their website: www.Lavenderhotels.co.uk. The following information will hopefully answer all the questions you may have about the Conference and the venue. If not, please call Arlene or Carlene on 0141-952-8006 or e-mail them at turner.syndrome@tss.org.uk and they will be happy to help.

Park Hall Hotel is a beautiful hotel set in lovely grounds. The staff are friendly and helpful. Children are made to feel welcome and there is a lot of space for them to run around in. Hotel rooms and chalets are available and families are well catered for. The hotel village has chalets comprising of a double and a single bed or double bed and twin beds or twin room with lounge and pull down double bed. Plus there are some large chalets available, that have a pull down double bed, a twin bedded room and a double bedded room. Hotel rooms have double and single beds or double bed only. As with most hotels single supplements do apply. This will increase the cost for our single ladies. Therefore, we suggest that if you know another member who is attending you should book together and share a room to reduce the costs. This is something you will need to arrange with each other.

The conference price has been split into accommodation and conference registration. You book direct with the hotel for your room and then with us for the conference. There is just a slight increase in price this year, although we endeavor to keep the cost as low as possible. Your registration pays for room & equipment hire, refreshments, snacks, lunch, DJ, speakers & volunteer expenses.

We are very grateful to Park Hall Hotel for their continued support. As our mix of rooms and needs are complex, it is better that you speak directly to the hotel. You must remember to be clear about what you need. Please note the hotel do not know you the way we do. Rooms are limited and will be allocated on a first come first served basis, you give your card details to hold the room. No charge will be made to your card until you check in at the hotel. However if you forget to cancel your room should you no longer require it, you will be charged in full. Please book promptly to ensure a room. Remember that while you can request to be next to friends it cannot be guaranteed. We take over nearly all of the hotel and village therefore not everyone can stay in the hotel. Families are better catered for in the village. If you are a single lady every effort will be made to give you a room in the hotel. If you have concerns please tell the hotel and they can make a note. We have started a conference page on the TSSS website www.tss.org.uk. So please keep checking the website for updated information. There is also a TSSS Official Conference 2017 Facebook Page.

The conference booking form is available on the TSSS website www.tss.org.uk.

Step 1 Book your hotel room directly with the hotel. This is the same as you would do when going on any other weekend break. You can either complete this form or one can be downloaded from the website and post direct to the hotel or you can phone Park Hall hotel on 01257 455000 and quote TSSS conference. They will need details of the room type you require. They will take your card details to hold the room, with the hotel rooms due to be paid on arrival. Remember should you not be able to attend the conference you will have to cancel your room or you will incur the full charge.

Step 2 Book your conference place by completing the booking form enclosed and post back to the TSSS office along with your payment for the conference, meals, kids club, teen's club and any other extra's etc.

Alternatively you can pay via the online shop on our website www.tss.org.uk.

Please note you do not need a PayPal account to pay via PayPal, thank you.

No payments will be accepted via Charity Checkout or Just Giving, thank you.

You must contact both the hotel ASAP and the TSSS office to secure your booking by 15th August 2017 at the latest.

For group bookings you should choose a group leader to phone the hotel and book the room. If you want to share a room the same applies, choose one person to be the group leader.

We cannot make refunds once a booking has been made. We recommend you take out insurance if you deem it necessary.

If you have any questions, please do not hesitate to phone the TSSS office Carlene and Arlene will be able to help.

Another alternative is to book a room at the Days Inn Hotel at Charnock Richard services (which is just a short walk away) and attend the conference as a daily delegate. Or alternatively you can book a bed & breakfast in the area. If you are intending to do that you should book direct with the hotel or B & B. Then send us your form for the conference booking.

To help with costs and as many delegates arrive late on the Friday. Friday's dinner is optional, it is a 2 course carvery with a vegetarian option and will be available from 5.30-9pm at a cost of £16.95 per adult and £8.50 per child. This should be booked via the TSSS. We have also made Sunday lunch optional, if chosen a two course lunch will be provided at £13.00 per adult and £6.50 per child. Likewise this should be booked via the TSSS.

We appreciate that in current times every penny counts and we have done our best to keep costs as low as we can. Please note that the TSSS do not make any money from conference except through the stalls & raffle over the weekend. The money raised goes to the help with the additional costs involved with Conference, such as volunteer, staff and speakers expenses, administration etc.

It is well worth joining your local carer's centre as they are a great source of local knowledge and it is always nice to talk with others who understand the stresses of caring for a loved one. You can also ask your local carers centre & The Family Fund for advice on any grants that are available to assist with the costs of attending. They may be able to point you in the right direction. Alternatively, you can ask your hospital social worker if there is any way they can help. TSSS members have had their costs met in the past. Apply promptly for a response before conference.

This will be our 8th visit to the Park Hall Hotel and as a venue it has proved to be hugely successful. The TSSS committee has done its best to secure a good value price for the weekend and have done their best to keep costs as low as possible. The accommodation, some of which has been recently refurbished caters for families, couples and individuals. All rooms and chalets are en-suite, with tea and coffee making facilities and TV. The hotel can meet most needs including vegetarians, gluten free and diabetics. You will need to inform us on the booking form if you have any special dietary requirements. There is plenty of car parking on site.

Conference Registration opens at 2pm on Friday for weekend delegates only, there will be no admittance before 2pm. Daily delegates registration opens at 8am on Saturday morning. You will need to register at the TSSS registration desk for your programme, name badges and complete the necessary forms. You can check in at the hotel reception as you would at any other hotel from 2pm. You pay for your room at reception. If you need extra towels or a light bulb needs replaced etc., speak to reception and they will be happy to help. You can visit the Park Suite to see the TSSS Goodies stalls where you will be able to browse the various stalls and displays, meet other members and catch up with friends old and new. Anyone wearing a smiley face on their badge is attending their first conference and will receive a warm welcome from the TSSS family. A hot carvery meal will be available from 5.30pm - 9pm at an additional cost for those who have booked.

Arriving early on Friday, allows you plenty of time to make use of the facilities that are available at the hotel including: the pool, gym, sauna, beauty salon (treatments must be pre-booked). We get a 10% discount on all treatments available at Cleopatra's. To book a treatment please call Tel 01257 - 452400. You can also allow time to take a walk in the grounds and the bar is open in the lounge, so that you can relax and have a chat.

Saturday programme starts straight after breakfast at 9am and continues throughout the day. The theme for this year's conference is Future Options and Opportunities in school, college, employment and health we will have a wide range of talks and displays throughout the weekend. There is a full day of talks from some of the top specialists in the country. A draft programme will be available on the website www.tss.org.uk or from the TSSS office on request. The following specialists have been invited to attend this year's conference - Mr Neil Donnelly ENT Surgeon, Ms Kerrie McAllister Paediatric ENT Specialist, Professor David Skuse - Professor of Behavioral Sciences, Prof Gerry Conway Consultant Endocrinologist, Dr Melanie Davies Fertility Specialist, Sr Claire Humphreys & Sr Elaine O'Shea specialist nurses, Dr Stewart Rust & Dr Jackie Nicholson Clinical psychologists, Dr Gordon Watt, & Dr Stewart Morrison - Specialist in Podiatry. We have some very talented members who are sharing some of their specialist knowledge with us Eileen Kebiz, Dan Howarth, Charlotte Raper & Kylie Smyth.

Then it is time to get your glad rags on and attend our dinner and show where you can capture the moment by having your photos taken by our professional photographer Thomas and dance away into the early hours.

Sunday Programme we will start a little later, as we will have had a late night. We will have a range of workshops available for you to choose from. The workshops will include driving tips, how to get the most out of your Adult TS clinic and Alternative Therapy. Plus there will be a variety of female heart to heart sessions and a male only session. There is the opportunity to attend at least two sessions - one in the early morning and another late morning.

Children's programme will run concurrently with the conference programme. It will be in the Eccleston Suite. Our Volunteers Kylie, Emily, Annemarie, Melissa and Ellie are all CRB checked, with experience and currently work as qualified nursery nurses/teachers. There will be a range of age appropriate activities. The age range for the activities will be between 0 and 12 years there will be creative art sessions with painting, colouring, craft making etc. We will charge £25 per child to cover the costs of the activities. We have tried to keep the costs as low as possible. Parents will remain responsible for their children at all times. Children must be signed in and out of each morning and afternoon sessions by parents. Please collect your child promptly to allow our volunteers to get lunch. There will be a dance class one for Juniors up to 7 years and one for Inters 7-12 years, where Sam will teach the children a simple fun routine which will be performed on Saturday night.

Sunday morning activities are in the Eccleston Suite, the children will be able to watch a family film. Then we will have a Children's Entertainer who will entertain everyone. There will be lots of fun and games for everyone. Please note the costs are subject to change depending on the numbers.

The musical performance workshop will run on the Saturday morning, this year's theme is "Music Hits". Groups of girls will perform songs from the movie. Sam our Artistic Director, Meg C, Ella and Meg A and the Teen reps Hannah and Zoe will put together a running order and help the girls practice during the course of the morning. Check out the Teen Page on the website www.tss.org.uk and Facebook. There is a charge of £25 each for attending the workshop to help with some of our costs. The rules for 2017 are you can only attend the Teen Club if you have already started secondary school. Once you are 20 years old you should join the adult programme. We have to be strict about this as we have so many members attending now. We do not have the flexibility that we used to sorry. We need to have the correct numbers of volunteers in place.

Parents remain responsible for their children at all times.

TSSS Conference 6-8th October 2017 Registration – Booking deadline is 15th August 2017 at the latest

Weekend residential at any local hotel delegate £88 per adult [Includes Sat Evening Dinner]	2-16 th b/day £52 per child
Daily Delegate non – residential (Saturday) £46 per adult [Does not include Saturday Dinner]	2-16 th b/day £22 per child
Daily Delegate non-residential (Sunday) £28 per adult	2-16 th b/day £14 per child
Children’s programme – Kids Club	4-16 £25 per child
Tots Children’s programme – Kids Club	0-4 £25 per child
Musical performance – Teens Club	12 & up £25 per child

Optional extras

Teen Conference Zipper - £25 – small/ medium/large/extra- large/ xx large	
Friday buffet dinner £16.95 per adult [Weekend Delegates only]	2-16 th b/day £8.50 per child
Sunday Lunch £13 per adult	2-16 th b/day £6.50 per child
Saturday dinner <u>only</u> £35 per adult [Saturday dinner is included in the weekend residential price]	2-16 th b/day £17 per child

Thursday or Sunday B & B rate are available please book direct with hotel

Booking Name:-

Address: -

Postcode:-

Tel: - Daytime

Mobile:-

E-mail:-

Payment method: -

Cheque

On-line PAYPAL

Names of delegates attending including booking name, description eg Woman or girl with TS, Mum, Dad, Partner, Relative, Friend, include age if under 16 years old [this helps us with name badges]

1. First name: -	Surname name: -	Des:-	Age:-
2. First name: -	Surname name: -	Des:-	Age:-
3. First name: -	Surname name: -	Des:-	Age:-
4. First name: -	Surname name: -	Des:-	Age:-
5. First name: -	Surname name: -	Des:-	Age:-
6. First name: -	Surname name: -	Des:-	Age:-

Do you have any special requirements? E.g. wheelchairs, special diet, if so please state what?

W/end residential delegate Yes/ No	Booked alternative accommodation Yes/No	Live local Yes/No
Friday Dinner Yes/No	Sunday Lunch Yes/No	
Daily non-residential Delegate Sat Yes/ No	Daily non-residential Delegate Sun Yes/ No	Sat Dinner <u>only</u> Yes/ No
Kids/Tots Club Yes/No	Teens Club Yes/No	

Please complete and return this page to Arlene either by e-mail to turner.syndrome@tss.org.uk or by post to TSSS 12 Simpson Court, 11 South Ave, Clydebank Business Park, Clydebank, G81 2NR by 15th of August 2017
Please keep a copy for your own records.